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VAT Registration Number: 874 3254 11



VISTION Limited Terms and Conditions apply to all orders and projects.

1) General

Estimates are valid for 30 days from date shown.

Wireless, WI-FI, Zigbee, Telephone, Aerial or Satellite products may require additional relay points or boosters. The strength of signals will not be known until the later stages of the project.

Our estimates and installations do not imply that any TV, Radio, Satellite, DVD/BluRay, Music, Broadband or Telephone systems are free from interference, corruption or is compatible with an existing system.

We can take no responsibility for services or equipment supplied by others to us. Home network installation refers to the infrastructure only and does not include any setup or configuration of your own computers, laptops or other network devices. Making good, builders work or electrical work is NOT included in our estimates, unless listed otherwise.

2) Reservation of title and insurance of goods

Insurance and responsibility will pass to the purchaser or purchaser's site agent upon delivery to site. Legal title of all goods supplied by VISTION shall not pass to the purchaser until payment has been received in full.

3) Payment and Stages

Payment is accepted by cheque or Bank Transfer. VAT is charged on all invoices unless supporting documentation is received from the client outlining the special VAT rate and goods and services covered by that rate.

4) Delivery

Every effort will be made to adhere to agreed delivery and installation dates; however VISTION is not liable to compensate the customer or third party for claims associated by delays in completing an order or installation.

5) Pricing and Availability

If, for any reason beyond the company's reasonable control, the company is unable to supply a particular item at the original price estimated, the company will notify the customer. With the agreement of the customer the company will replace it with an item of similar or superior standard and value.

6) Warranty and Service Contract

All manufacturers warranties are passed on to the client along with 3 months site services as required. After 3 months all manufacturer warranties do not include any site services or cost associated with the removal or reinstatement of the product being replaced under warranty. Nor do they include any advanced replacements. No service contracts are included with a system estimate but can be offered under a separate contract as required.

7) Aerial Satellite Warranty / guarantee does not cover.

a) Reception quality and conditions changing which are outside the companies control, which may be but not limited to, local buildings being erected, trees, cranes, maintenance of local transmitters, power cuts, lighting strikes/gale winds etc

b) Movement or damage caused by winds in excess of 60mph

c) Interference caused by local radio hams, citizen band radio, radar, electrical appliances or any other transmitting frequencies

d) Any repair, upgrades or alterations carried out by persons other than those employed or instructed to do so by the company

e) Retuning of receiving equipment due to alteration of channel frequencies.

f) Works carried out for the customer against the company's best recommendations, for example, installation of an aerial not suitable for the reception area.

g) VISTION will not be held liable for loss or damage caused by fire, theft, flood, riot, explosions, aircraft or items dropped there from, circumstances deemed as acts of god, lightning or damage beyond the suppliers reasonable control or acts from third parties, criminal or not. Installation faults will be rectified.

Client acceptance - having read and understood the terms and conditions; I / We accept this proposal and wish to proceed on the basis of it.

Signed: _____

Signed: _____

Name: _____

Name: _____

Date: _____

Date: _____